Know your Rights and Responsibilities

PATIENT RIGHTS

- **Right to Information:** You have the right to receive information about the name and qualification of your treating doctor, your state of health, possible complications and its prevention, approximate cost of treatment, treatment plan, use of medications, diet and nutrition and how to voice your complaint and you have the right to access your clinical records.

- **Right to Consent:** You have the right to give or withdraw your consent for any proposed care. You have the right to seek a second medical opinion before giving the consent. You have the right to refuse consent before initiation of clinical research/clinical trial.

- **Right to Choose/Participate:** You have the right to know all your treatment options and to participate in decisions about your care and you have rights to refuse the treatment.

- **Right to Privacy:** You have the right to receive reasonable privacy during consultation / examination, treatment and various investigative procedures. You have the right to have your healthcare information protected. Information concerning ones health and treatment may only be disclosed with informed consent, except when required in terms of any law or an order of the court.

- **Right to Respect:** You have the right to receive appropriate care regardless of race, culture, religion, age, gender or physical ability and not to be subjected to any kind of abuse or neglect.

- **Right to Quality Care:** You have the right to receive medical care in accordance with reasonably expected professional standards of care.

PATIENT RESPONSIBILITIES

As a patient you have responsibility to:

- Provide complete and accurate history and information about your health, including present condition, past illnesses, hospitalizations, medications or any other matter that pertains to your health.

- Provide complete and accurate information including full name, address and other relevant information.